



**EVERYONE**  
**COUNTS**

2019 Point In Time

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**South Service Planning Area**



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**Main Count Day – Wednesday, January 23, 2019**  
**Secondary Day – Thursday, January 24, 2019**

# Why do a Point In Time Count?

- Orange County Community Resources is the lead collaborative applicant for the Continuum of Care in Orange County.
- Orange County Community Resources in partnership with the Continuum of Care conduct a Point In Time count every two years in Orange County.
- The Point In Time count is a national mandate from the U.S. Department of Housing and Urban Development (HUD) for every Continuum of Care in the country.
- The Point In Time count is intended to obtain an unduplicated number of homeless people in Orange County at a given point in time.



# Benefits of the Point In Time Count

- Provides the public an opportunity to get involved and learn about homelessness and the available resources and services
- Two days where we will outreach to all the people experiencing homelessness in Orange County
- Opportunity to reconcile and update the Veteran Registry and bring us one step closer to ending veteran homelessness
- Opportunity to count families experiencing homelessness and connect them to needed resources



# What is Involved?

- Street-based enumeration will include homeless encampments, streets, sidewalks, parks, vacant lots, business centers, neighborhoods, alleys, etc.
- Rovers will be stationed in areas of high traffic to count homeless persons encountered
- Housing Inventory enumeration will include shelters, transitional housing and other residential programs.
- Subpopulation specific efforts
  - Transitional Aged Youth
  - Veterans
  - Families



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# HUD Homeless Definition

A person is considered homeless only when he/she resides in one of the places described below:

- In places not meant for human habitation, such as cars, parks, sidewalks, and abandoned buildings;
- In an emergency shelter; or
- In transitional housing for homeless persons who originally came from the streets or an emergency shelter



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# HUD Chronic Homelessness Definition

A homeless person with a disability who:

- Lives in a place not meant for human habitation, a safe haven, or in an emergency shelter; and
- Has been homeless continuously for at least 12 months or on at least four separate occasions in the last three years where the combined occasions must total at least 12 months



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# Who is Involved?

- **County of Orange** – including Health Care Agency, Social Services Agency, OC Community Resources, OC Sheriff's Department, OC Parks, OC Public Works and OC Information & Technology
- **City Net** – lead agency for unsheltered count
- **2-1-1 Orange County** – lead agency for sheltered count
- **Hub for Urban Initiatives** – HUD methodology and survey tool design
- Continuum of Care Agencies
- Nonprofit and faith-based service providers
- You and ten of your friends!

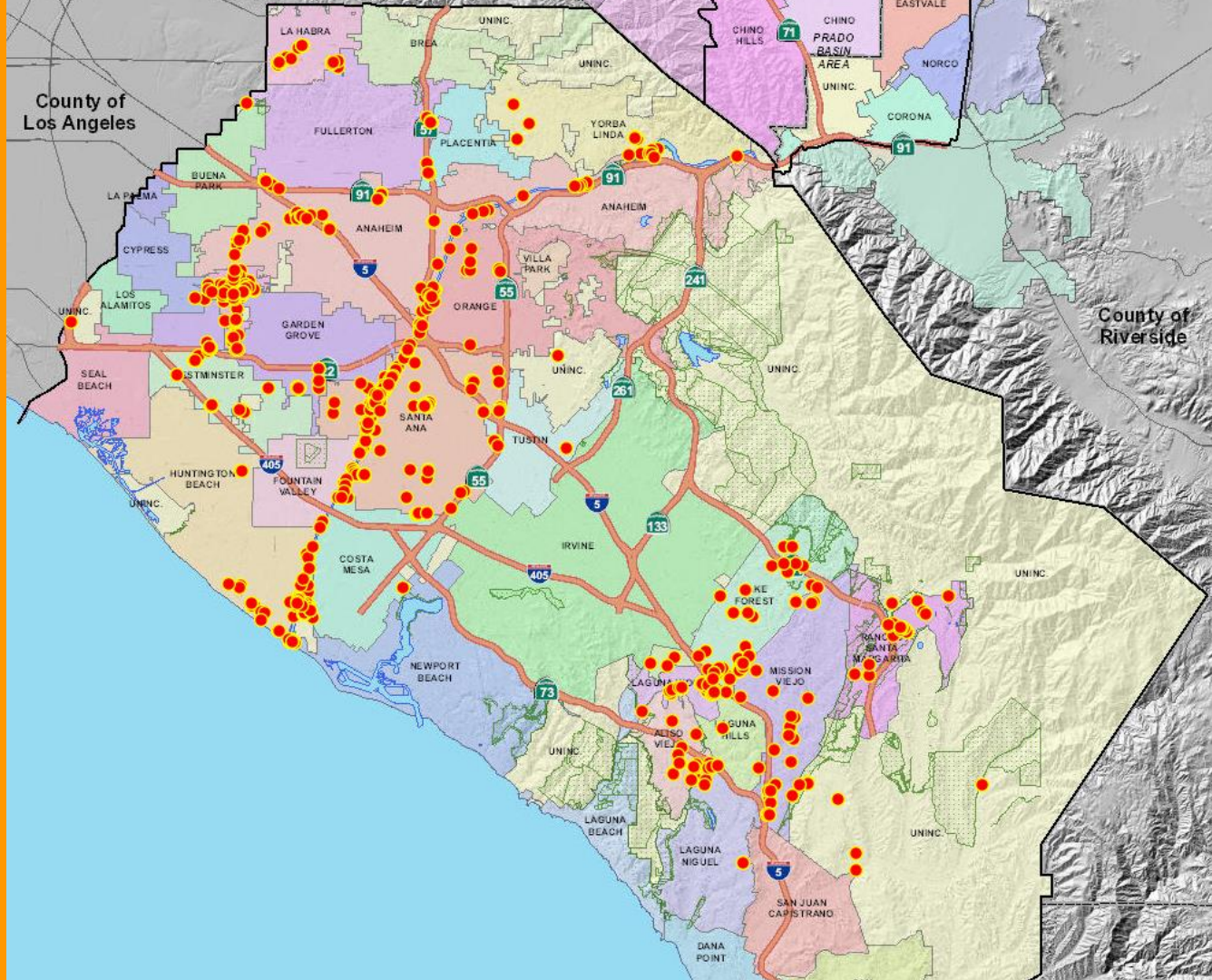




# Methodology

- More comprehensive count process that will enhance data collection
- Actual count, no extrapolation
- Incorporates use of ArcGIS survey mapping technology
- Survey 123 – phone application to capture demographics and information
- Teams of volunteers to be deployed to maps to canvas the area and conduct surveys of homeless people encountered





# Data Collection

- Field Surveyors will record the first two letters of the first and last name, ethnicity, race, age and state born of each person in encountered countywide
- This information is used to code each person encountered with a unique identifier to avoid duplication
- Everyone in the household is counted, including children



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# Data Collection

- **Chronic Homelessness**
- **Subpopulations** – mental illness, substance abuse, HIV/AIDS, domestic violence, veteran status, transitional aged youth and chronic homelessness
- **Local questions** – ties to community, including school, employment and family, and employment status
- **Location on Map** – street count entries are numbered so that counters can place the entry number on the corresponding map location to assist in countywide mapping of locations



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# Deployment Centers

**1st District: OC Community Resources**

1300 S. Grand Ave., Santa Ana, CA 92705

**2nd District: Colette's Children's Home**

7372 Prince Dr., Huntington Beach, CA 92647

**3rd District: South County Outreach**

7 Whatney, Irvine, CA 92618

**4th District: Magnolia Baptist Church**

720 S. Magnolia Ave., Anaheim, CA 92804

**5th District: Family Assistance Ministries**

1030 Calle Negocio, San Clemente, CA 92673



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# ~36 Maps in South Service Planning Area

- Aliso Viejo
- Dana Point
- Irvine
- Laguna Beach
- Laguna Hills
- Laguna Niguel
- Laguna Woods
- Lake Forest
- Mission Viejo
- Rancho Santa Margarita
- San Clemente
- San Juan Capistrano
- County Unincorporated





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# Volunteer Opportunities

# Volunteers Still Needed!

- Must be 18 or older
- Register to volunteer at [EveryoneCountsOC.org](https://EveryoneCountsOC.org)
- Online and in-person trainings available
- Looking for local level knowledge and expertise
- Cities please advertise to your constituents



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# Field Volunteers

## Team Captain

- Will lead a team of Field Surveyor volunteers to canvas assigned map
- Responsible for navigating the maps and assisting Field Surveyors in completing survey
- In-person training and online training is required

## Field Surveyor

- Will be surveying homeless people encountered during the 2019 Point In Time count



# Field Volunteer Shifts

Morning	Night	Activity
4:15 am	6:45 pm	Meet at Deployment Center to collect map and needed materials
5:00 am	7:30 pm	Depart from Deployment Center and travel to assigned map
9:00 am	11:30 pm	Return to Deployment Center
9:30 am	12:00 pm	All 2019 Point In Time count maps and surveys have been collected



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# Deployment Center Volunteers

## Host Lead

- Will coordinate host team of 20 volunteers
- Should be knowledgeable about Deployment Center from emergency protocols, supply locations and needs

## Host Team Member

- Will support the operations of the Deployment Center as they deploy Field Volunteers
- Assist by greeting, checking-in and directing volunteers, distributing t-shirts and hygiene kits and writing thank you cards



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# Deployment Center Volunteer Shifts

Morning	Night	Activity
3:30 am	6:00 pm	Meet at Deployment Center to begin set up
4:30 am	7:00 pm	Welcome and direct Field Volunteers so they may travel to assigned map
9:00 am	11:30 pm	Collect materials from returning Field Volunteers
10:00 am	12:30 am	Clean up and return Deployment Center to original state



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# In Person Training

## Service Provider Specific Training

**Covenant Presbyterian Church**

**Saint Andrew's Hall**

1855 North Orange Olive Road, Orange, CA 92865

- Thursday, January 3, 2019 at 9 am
- Same location as Homeless Provider Forum



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# In Person Training – South Service Planning Area

## **Norman P. Murray Community and Senior Center**

24932 Veterans Way, Mission Viejo, CA 92692

- Saturday, January 12, 2019 at 9 am
- Wednesday, January 16, 2019 at 6:30 pm
- Thursday, January 17, 2019 at 8 am
- Thursday, January 17, 2019 at 10 am



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# Volunteers Needed – South Service Planning Area

- 160 Deployment Center Volunteers
- 150 Team Captains
- 300 Field Surveyor



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# Day of the Count



# Arriving the Day of:

- Dress appropriately for the weather, consider dressing in layers
- Wear comfortable, closed-toe shoes
- Bring a backpack – resources, supplies, giveaways and pre-packaged food
- Carpool where possible
- Bring a phone charger – power bank or car charger



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# Dispatching Street Count Teams

- Teams of 3 to 5 people, including a social service provider, community volunteers and/or current or formerly homeless individual
- Each team will be provided with a clipboard containing:
  - A map designating the geographic area that they are responsible for
  - Count sheets
  - Instructions on how to complete the count sheets
  - Hot Spot Guide
- Each team member will be equipped with an identifying count t-shirt



# Canvassing a Map

- Stay in your map area from 5 to 9 am or 7:30 to 11:30 pm for Countywide coverage
- Check hot spots first
- Check alleys
- Check heavy brush areas
- Approach everyone to ask if they are homeless
- Don't just approach people that "look homeless"!



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# Do's

- Explain the 2019 Point In Time count to everyone you meet
- Explain the importance of their participation
- Explain that the unique identifier protects their identity
- Treat people with respect
- Approach encampments respectfully, these are their homes
- Call 911 for any emergencies
- Call the hotline if you are unsure of a location or have questions
- Conduct a “visual count” to the best of your ability, if you feel uncomfortable or the person you are approaching is uncooperative
- Make sure all team members cell phones are registered on the sign in sheet prior to leaving deployment center



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# Do Not's

- Don't approach someone if you don't feel safe or comfortable doing so, safety first! Call in a location if met with resistance for an experienced outreach worker to come out
- Don't give out money
- Don't take pictures (including selfies in the field)
- Don't distribute materials that are not related to the 2019 Point In Time count
- Don't forget to call the hotline of each Deployment Center if you have questions or need assistance.



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**[www.EveryoneCountsOC.org](http://www.EveryoneCountsOC.org)**  
**[#EveryoneCountsOC2019](https://twitter.com/EveryoneCountsOC)**